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#2
E. W. Brown
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the Application of)
Robert A. Yennaco) Group Art Unit: 2122
on METHOD AND APPARATUS FOR)
PROVIDING COMPUTER-BASED HELP) Examiner:
Serial No.: 09/702,524)
Filed: October 31, 2000) (Our Docket No. 5160-04)

Hartford, Connecticut, January 24, 2001

Assistant Commissioner for Patents
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

S I R:

Attached hereto is Form PTO-1449 listing documents believed relevant to the subject application. It is respectfully requested that these documents be considered by the Examiner and an initialed copy of the form be returned to the undersigned.

This disclosure statement should not be construed as a representation that a search has been made or that no other material information as defined in 37 C.F.R. § 1.56 (a) exists. In addition, the cited documents are not necessarily analogous art.

It is believed that this disclosure complies with the requirements of 37 C.F.R. § 1.56, 1.97, and 1.98 and the Manual of Patent Examining Procedures § 609. If

for some reason, the Examiner considers otherwise, it is respectfully requested that the Applicant's representative be called so that any deficiencies can be remedied.

Applicant believes no fee is due by the filing of this Information Disclosure Statement, however, please charge Deposit Account No. 13-0235 for any deficiency in this fee.

Respectfully submitted,

By Michael T. Clorite
Michael T. Clorite
Attorney for Applicants
Registration No. 44,620

McCormick, Paulding & Huber LLP
CityPlace II, 185 Asylum Street
Hartford, Connecticut 06103-3402
(860) 549-5290